

**SYSTEM AND METHOD FOR ORDERING ITEMS****Abstract of the Invention**

A system and method for retrieving items, the method includes the steps of receiving a text request comprising a unique identifier identifying an electronic file and unformatted text, parsing  
5 the text request to identify the unique identifier, and requesting the electronic file associated with the unique identifier. Where the request comprises more than one unique identifier, the unique identifiers are provided to a user for selection of one or more of the unique identifiers and the user is queried to order the file associated with the selected unique identifiers.

09717529 112100